



TOTAL DESKTOP CARE

\$ **20**
Per PC
per Mo.

Perfect for the small business looking to stay **up-to-date** by securing their desktops with latest patches, anti-virus, spyware detection and removal, service pack rollouts, and machine clean-up.

REMOTE DESKTOP SUPPORT

\$ **32**
Per PC
per Mo.

All the services of our Total Desktop Care plan **plus** unlimited 8x5 phone support, and 8x5 remote control support.

FULL SERVICE DESKTOP SUPPORT

\$ **59**
Per PC
per Mo.

All the services of our Remote Desktop Support plan along with **unlimited** on-site support in the event we need to dispatch a technician on-site.

[See plan comparisons and details](#) →

→ **Additional services** such as PC backup, monitoring of backup, and emergency after hours support are also available upon request.

Crystal Communications Managed Services provides an array of essential desktop management services on a flat rate subscription basis to small and medium sized businesses. We help you minimize the hidden costs of desktop ownership, which are considerable. We also minimize the daily hassles involved with using and managing technology, so you can get on with your business.



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DESKTOP SERVICES AND PRICING

Desktop Maintenance Service Plans Prices per desktop per month (US\$)



Total Desktop Care	\$20
Remote Desktop Support	\$32
Full Service Desktop Support	\$59

Services / Plan

Services / Plan	Total Desktop Care	Remote Desktop Support	Full service Desktop support
Patch Management **	✓	✓	✓
Anti-virus checks & scanning *	✓	✓	✓
Temporary File Deletion & Machine Cleaning **	✓	✓	✓
Spyware Detection & Removal *	✓	✓	✓
8x5 phone and remote control support *	✗	✓	✓
On-site customer visit	✗	✗	✓

* All tasks carried out daily

** All tasks carried out weekly. Patch management would be done on release of a critical patch or vulnerability



CRYSTAL
COMMUNICATIONS

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